



DEPARTMENT OF VETERANS AFFAIRS
Private Medical Records Retrieval Center
PO Box 2748
Virginia Beach, VA 23450



04/01/2013

Unknown Veteran
1 Veterans Way
Virginia Beach, VA 23450

In reply, refer to:
DOMA/PMR
File Number: 000000000
Veteran, Unknown

Dear Mr. Veteran:

You reported medical treatment records that are relevant to your claim. You also completed a release form authorizing the Department of Veterans Affairs to ask for those records on your behalf. We have requested copies of treatment records from:

- *Anonymous Medical Provider*

While it is ultimately your responsibility to submit relevant evidence for consideration in support of your claim, VA has a duty to make reasonable efforts to assist you in obtaining this evidence.

What Should You Do?

We strongly encourage you to contact the Health Care Provider (named above) to ensure that the needed records are sent to us as soon as possible. If we do not receive the records within **30** days from the date of this letter, the VA Regional Office may make a decision on your claim without them.

For inquiries about this request, please call 1-800-827-1000. For any questions that involve your claim, please contact your VA Regional Office. Do not send any mail other than the medical records from the provider(s) listed above to the Private Medical Record Retrieval Center.

Please Note: In accordance with Code of Federal Regulations (CFR) 3.159/c, "VA will not pay any fees charged by a custodian to provide records requested."

Sincerely yours,

Thomas Murphy

Thomas Murphy
Compensation Service Director